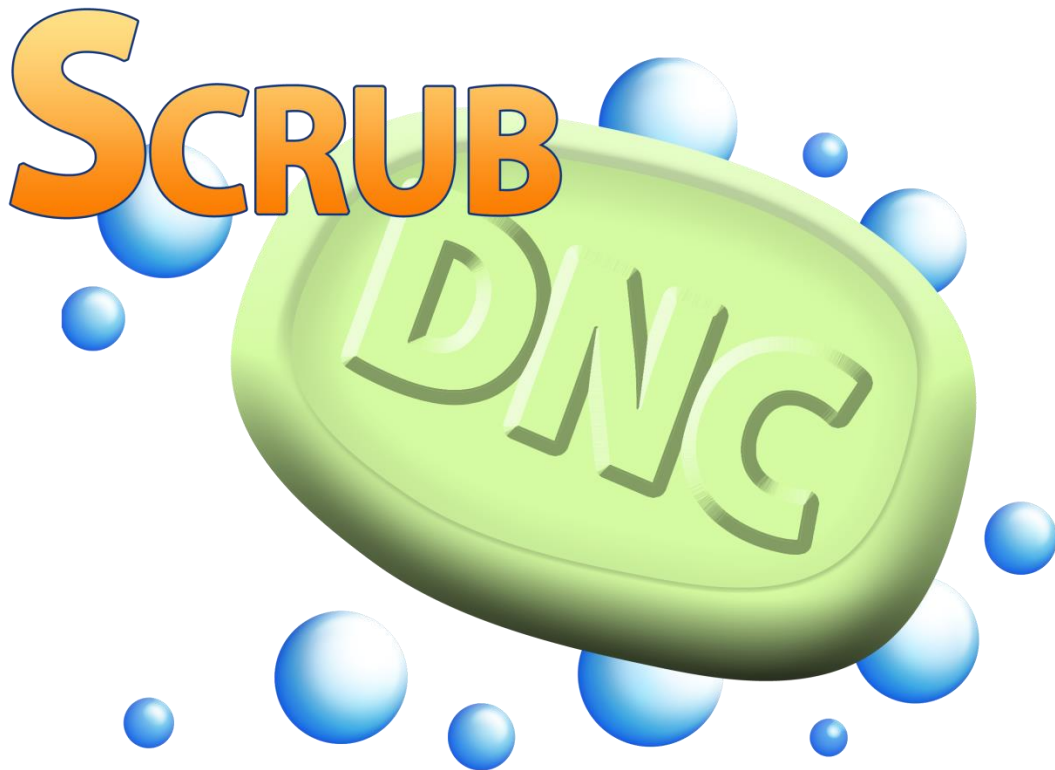


SCRUB DNC

Walkthrough



The software used in this walkthrough is the Pro version.
Some of the output options will not be available on the Standard version or One DNC
This software does not come with access to the lists on the National DNC.
To register and subscribe to the area codes you need please visit
<http://telemarketing.donotcall.gov>

Files

Unzipping

Windows XP

Double-click the zip folder. In the window that opens, click Extract all files. In the window that opens next, Click Next. In the Select a Destination panel, select the location where you want the folder to be placed, for example, the Desktop. Click Next. In the Extraction Complete panel, select Show extracted files. Check Finish. The unzipped files appear in a new window.

Windows 7/8.1/10

Double-click the zip folder. A window with the zipped files contents will open. You can click Extract all files or drag the files out of the window to the desired location (example: the desktop). If you choose to click extract all files, the files will be extracted (unzipped) in the same location as the original file unless you specify a location in the Select a Destination and Extract Files box that appears when you choose to extract them.

File Formats

The Scrub DNC software only accepts:

CSV

TXT

Any other types of files will cause an error with the software.

Number Formats

Supports lists of virtually any size and length. Supports the following character delimited formatted files:

- Comma separated (,)
- Semicolon separated (;)
- Vertical pipe separated (|)
- Tab selected
- Excel files
 - Supports the following text qualifiers in delimited files:
 - Double quote (“)
 - Single quote (‘)
 - Supports fixed width formatted files.

Capable of cross referencing phone numbers in any combination of the following formats:

- 3145551234
- 314-555-1234
- 315 555-1234
- (314)555-1234
- (314) 555-1234

Supports 10 digit, US Standard phone number formatting. Non-US phone number format support is not yet available.

Scrub Software

Scrub DNC Pro

99.99(+tax)

Scrub DNC Pro is the ultimate in scrubbing solutions. It allows you to import all of your DNC lists and scrub all your call lists against them simultaneously while providing advanced output options to give you complete control over your Do Not Call lists!

- Perfect all-in-one solution for scrubbing
- Scrub multiple phone lists against multiple DNC lists
- Automatically download subscribed DNC lists from donotcall.gov
- Advanced Output Options
- Time-Saving Operation
- No Knowledge of list formatting, database software, or programming languages to use.

Scrub DNC Standard

79.99(+tax)

Scrub DNC Standard is designed with the small to medium business in mind. Scrub DNC Standard will save you time and money by allowing you to scrub your call list against all your DNC lists.

- Perfect for small to medium sized businesses
- Scrub a single phone list against multiple DNC lists
- Easy-to-Use, Intuitive Interface
- No knowledge of list formatting, database software, or programming languages to use

Scrub DNC One

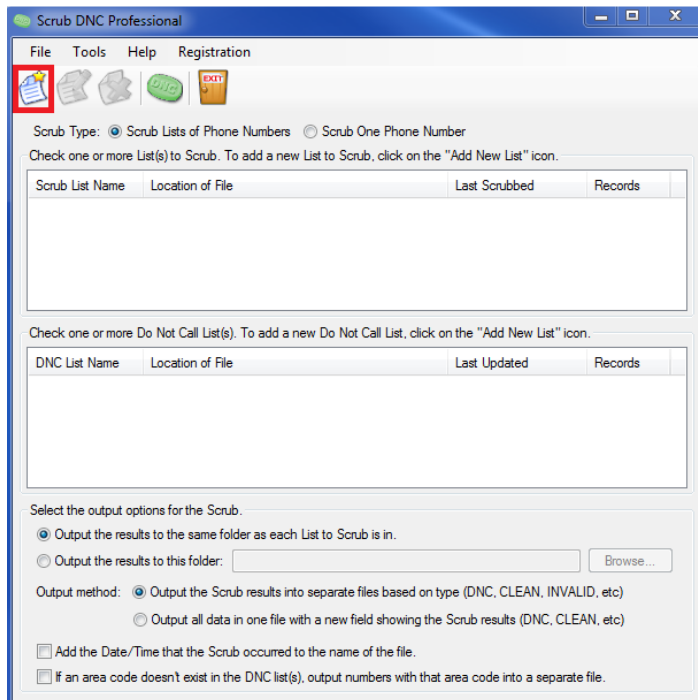
59.99(+tax)

One DNC is a strong and efficient solution which enables you to effectively scrub your list and provides proof of DNC compliance.

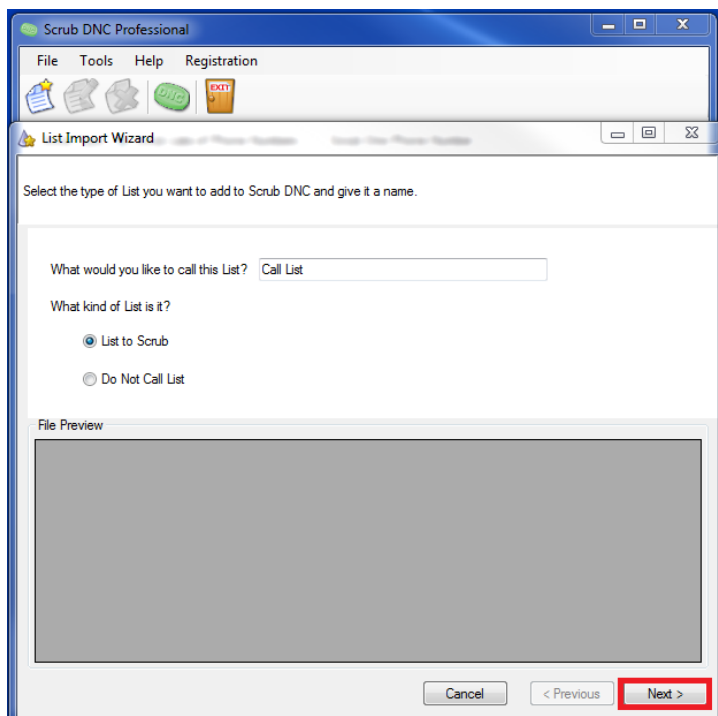
- Scrub a single phone list against a single DNC list
- Easy-to-Use, Intuitive Interface
- No knowledge of list formatting, database software, or programming languages to use

Basic Scrubbing

To begin scrubbing, click the icon with the piece of paper and the star.

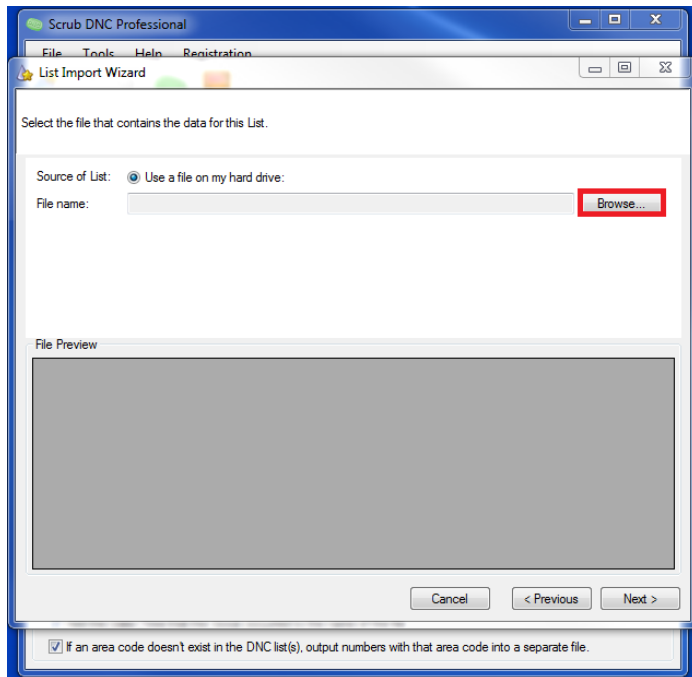


Give your Call List (List to Scrub) a name in the provided field. Click NEXT

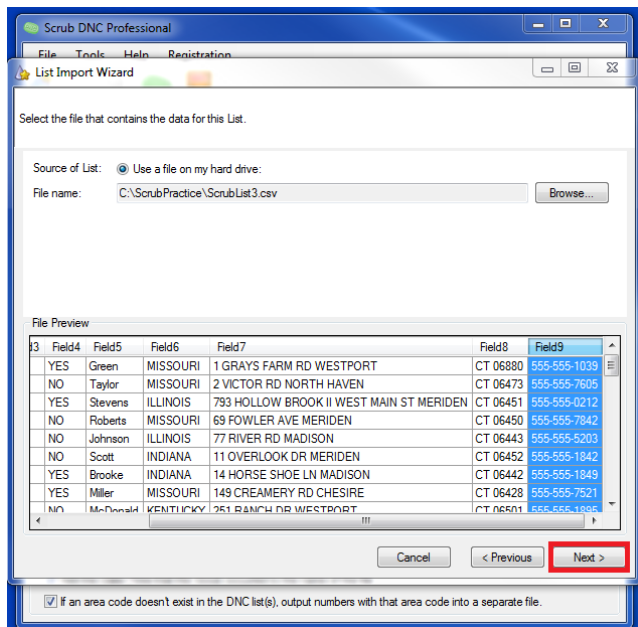


Basic Scrubbing

This screen will show you which file to select. Click **BROWSE**

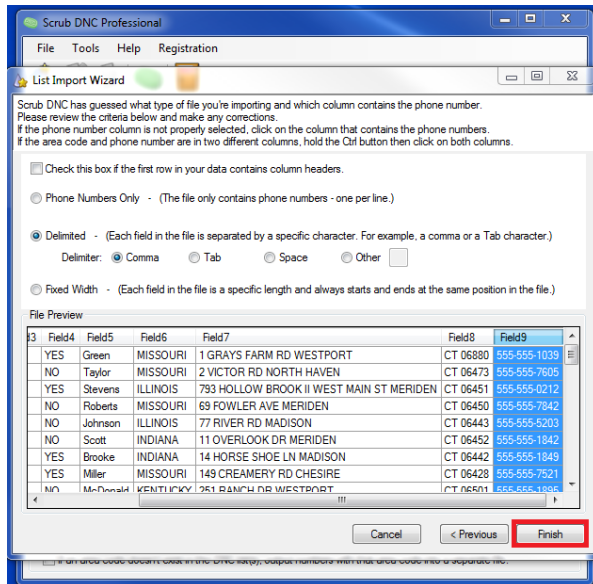


The next screen will import your file. Click **NEXT**

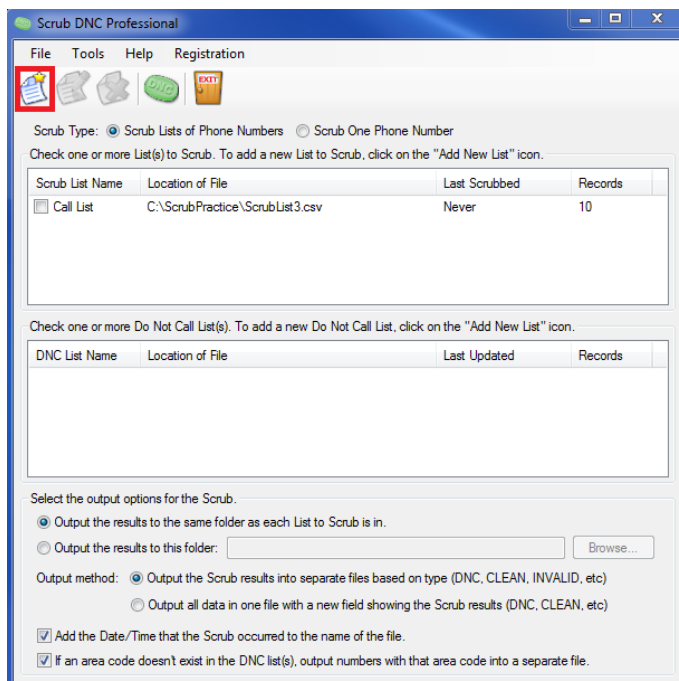


Basic Scrubbing

Once you select a file the software will automatically select the options based on the way your list is setup. It's best to leave any of the options shown as the default. Click FINISH

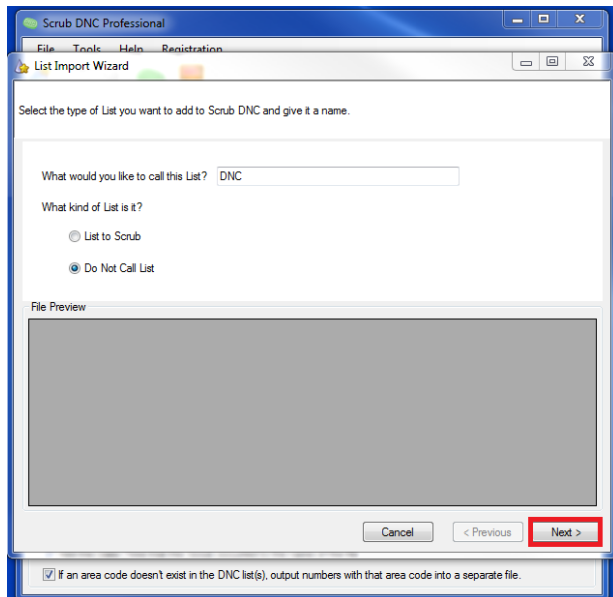


Your Call List has now been imported. We will follow similar steps to import the DNC list. Once again, click the icon with the piece of paper and star.

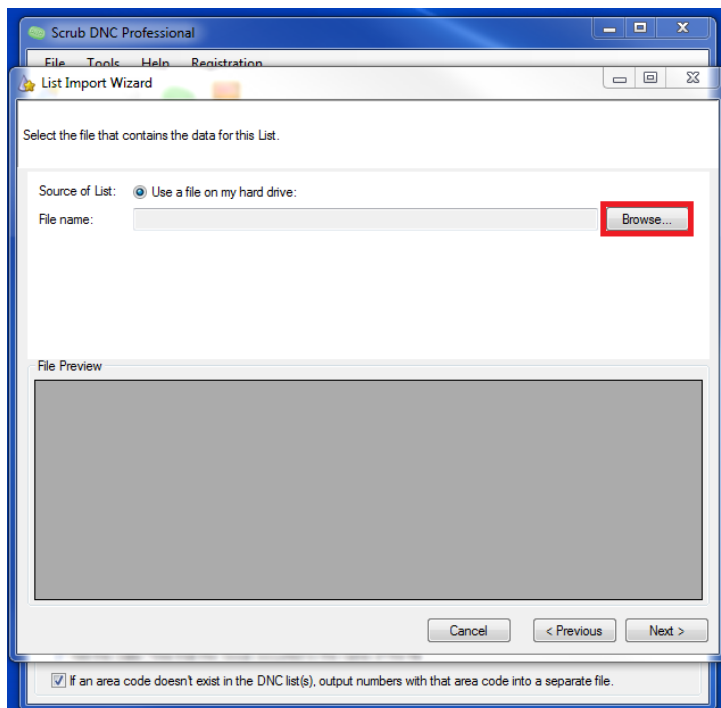


Basic Scrubbing

This time select the Do Not Call List then click NEXT.

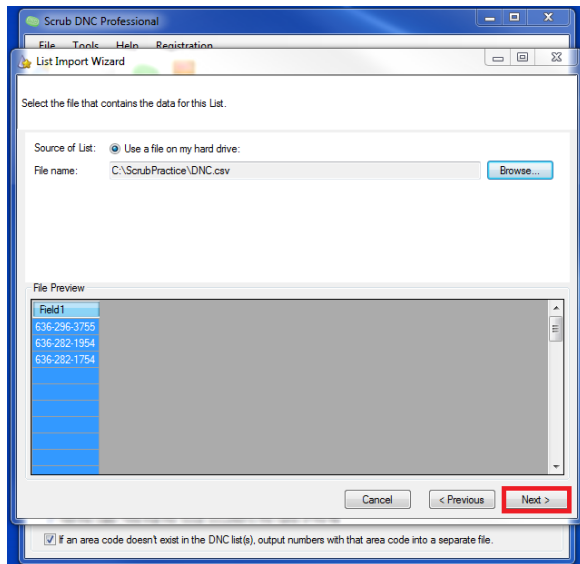


Click BROWSE and locate the list you want to scrub.



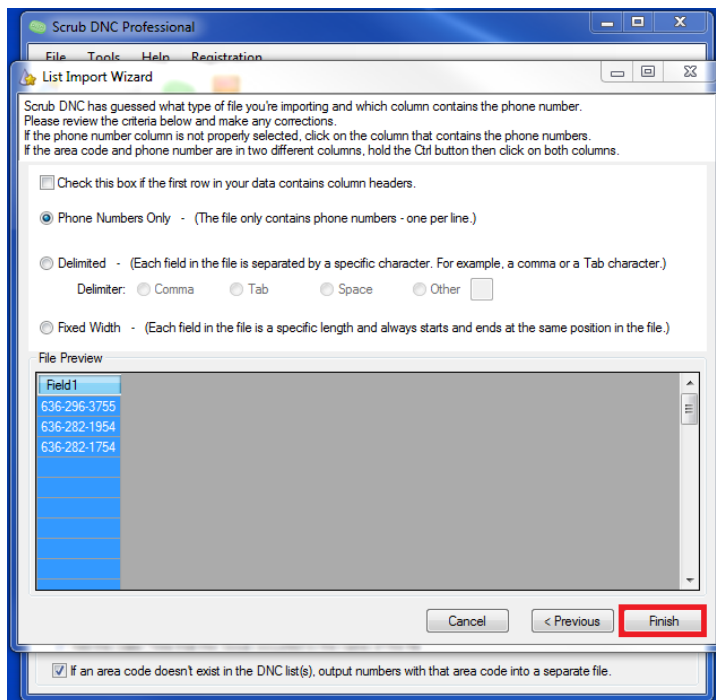
Basic Scrubbing

The next screen will import your file. Click NEXT



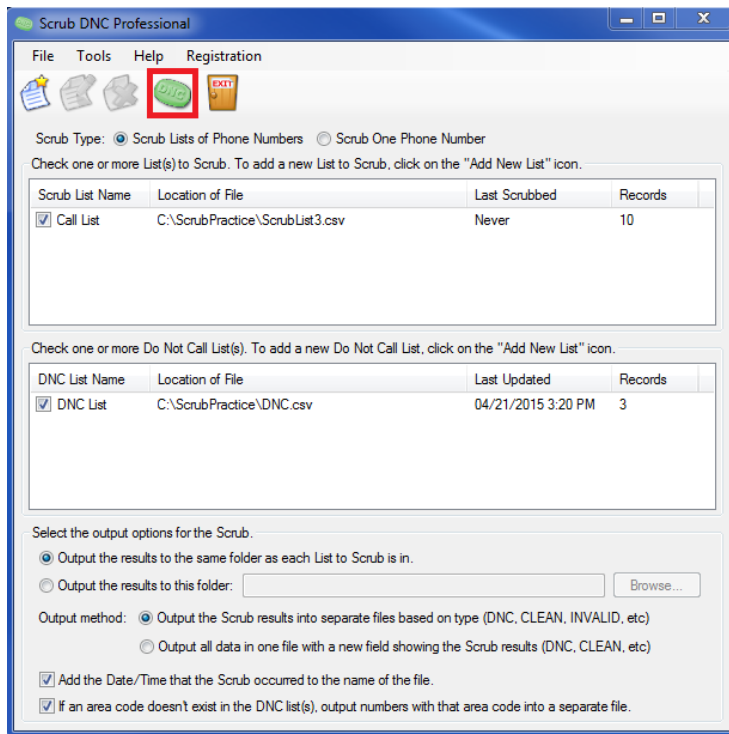
After selecting your file the program will automatically format the file again.

Click FINISH.



Basic Scrubbing

Check both checkboxes (left of the list information) and click the bar of soap icon in the navigation. It will begin scrubbing your lists.



For any other questions please take a look at our FAQ

<https://www.scrubdnc.net/FAQ.aspx>

Or visit our FREE support forum

<https://www.scrubdnc.net/forum>

